

# From High School to Work/Independent Living



# **A Guide to Transition**

May 2014



# A Guide to Transition from High School to Work/Independent Living

This publication is designed to help students with disabilities transition from secondary school to work and independent living. It will guide students, parents, guardians, teachers, and administrators as they begin planning for completion of middle school and high school requirements and planning for life after high school. Materials may be duplicated for student use or for program planning. Our goal is for students to be "Moving On" smoothly from high school to work/independent living.

### **Editors**

#### Acknowledgements

Special thanks to Michelle Gealy, Southwestern College, Disability Support Services, for the most recent updates to this guide. In addition, thanks to Kathleen Daigle, Mendocino College, for her assistance in developing this transition concept.

#### Note:

Editors give permission to copy and distribute this booklet in its entirety.

Rev. 05/14

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# Differences Between K-12\* Education and Career and Technical Training Work/Independent Living

K-12 IDEA '97	K-12 504 Plan	Career and Technical Training, Work and Independent Living
Success more of a right	No guarantee of success	No guarantee of success
District identifies disability	Parent provides documentation of disability	Adult with disability/parent** provides documentation
Free evaluation of disability	Parent responsibility	Responsibility of adult with disability/parent
District develops Individual Education Plan (IEP)	Parent/school develops plan	Adult with disability/ parent, and agency develop plan
Entitled to services identified on IEP	Services determined by plan	Services determined by plan
District ensures that the IEP is implemented	District/parent/student responsible	Adult with disability/ parent responsible
Teacher advocate	Parent/student advocate	Adult with disability/ parent or advocate
Fundamental alterations to program of study permitted as identified on IEP	Fundamental alterations to program of study permitted as identified on 504 plan	None allowed: Accommodation may not alter fundamental nature of training, program or impose an undue financial burden on an agency
Personal services: e.g., transportation, personal attendant, nurse	None provided	Check with program and agency regulations

<sup>\*</sup> The term K-12 refers to the years in school from kindergarten through the end of high school.

<sup>\*\*</sup>Parent also includes: Caretaker (refers to foster-parent, person responsible for the adult) or Conservator (an individual who is legally appointed to manage the affairs of another person).

# Laws that Protect the Rights of Adults with Disabilities

#### TITLE VI CIVIL RIGHTS ACT OF 1964:

Prohibits discrimination based on race, color, or national origin in all employment situations involving programs or activities aided by federal financing.

# TITLE VII CIVIL RIGHTS ACT OF 1964:

Prohibits job discrimination based on race, color, religion, sex or national origin in all employment practices: hiring, firing, promotions, compensation, and in all other terms, conditions and benefits of employment, including vacations, pensions, and seniority.

# SECTION 504 REHABILITATION ACT OF 1973:

"No otherwise qualified handicapped individual in the United States shall, solely by reason of his/her handicap, be excluded from the participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving federal financial assistance...".

#### **AMERICANS WITH DISABILITIES ACT OF 1990:**

Extends universal civil rights protections to individuals with disabilities, covering public and private sector employment, public accommodations, transportation, and telephone communications.

### **OPTIONS FOR PREPARATION**

PROGRAMS	DESCRIPTION
Supported Employment	Provide work opportunities in business settings using individual placements. One-on-one support by job coach is provided with the goal of independent employment.
<u>Conservertorship</u>	A legal proceeding in which an individual is appointed to manage the affairs of another person.
Independent Living Skills	Program where adults receive instruction designed to help assist in development of daily living skills. The goal is independent living.
Adult Education	Classes are designed to improve basic skills or for personal growth. Examples include adult basic education and English as a Second Language. The classes may be offered on a credit/no credit basis.
Regional Occupational Program (ROP)	ROP courses are vocational and designed to prepare for employment. Students earn an ROP certificate at the completion of course competencies.
Adult Development Centers (ADC)	ADC's focus on the development and maintenance of self-care skills and communication for self-advocacy, community integration, and employment.
Behavior Management Day Training (BMDT)	BMDT is a community based day program that serves adults with behavior disorders, SED, or psychological disabilities. Program offers group counseling and development of social-emotional skills. The goal is to prepare adults to transition behaviorally into less restricted programs, e.g., supported employment, independent living, etc.

### **TOWARDS INDEPENDENCE AFTER HIGH SCHOOL**

BASIC SKILLS NEEDED	GETTING STARTED
Communication, interpersonal skills, and willingness to learn job duties and transportation.	Contact your selected agency for information, e.g., Department of Rehabilitation (DOR), Habilitation, Able Disabled and Partnership with Industry (PWI).
Knowledge of the responsibilities of a complete or limited conservatorship. An understanding of the advantages and disadvantages of becoming a conservator for a person with a disability.	Contact your Regional Center Case Manager or agency for more information.
Communication skills, listening skills, ability to follow directions, basic math/reading/writing skills, and transportation.	Contact your selected agency e.g., Able Disabled, Department of Rehabilitation (DOR), Partnership with Industry (PWI), Regional Center, Community Options, etc.
Basic math/reading/writing skills, and transportation.	Contact your local Adult Education program.
Basic math/reading/writing skills, and transportation.	ROP programs are offered throughout the San Diego County community. Contact the San Diego County Office of Education 858-292-3500 for more information.
Basic communication skills, listening skills, ability to follow directions and transportation.	Contact your selected agency e.g., Able Disabled, Department of Rehabilitation (DOR), Partnership with Industry (PWI), Regional Center.
Basic coping skills, communication skills, listening skills, ability to follow directions and transportation.	Contact your selected agency e.g., Able Disabled, Department of Rehabilitation (DOR), Partnership with Industry (PWI), Regional Center.

#### TRANSITION GOALS CHECKLIST

These are sample IEP or 504 Plan goals for transition from middle school to high school. They are followed by sample goals to help students and parents plan for the transition from high school to work and independent living. Parents or guardians play a critical role in planning and guiding for the transitions. For some students, parents or guardians will have more responsibility for these goals. The time to plan is now! The following activities will build confidence while preparing the student to enter high school. The activities are organized in a checklist format and can be used in planning transition goals during the IEP process or when writing 504 plans. Use the Glossary at the back to help you understand the special disability vocabulary you need to learn.

#### Middle School Transition Goals Checklist:

Name your disability and describe the weaknesses in learning it causes.  Identify your strengths in learning, work skills, and daily living skills.  Identify strategies to develop skills.  1. Use a planner to remember schedule, homework, appointments, etc  2. Learn and practice communication strategies.  3. Learn basic safety skills at school and in public.
W TO BE AN ADVOCATE  Attend all educational planning meetings, e.g. IEP, 504 Plan.  Learn how to ask for accommodations and help in school.  Ask questions when you don't understand something and get help.  Identify current and potential adults to help with problems.  Begin discussions of caretaker and/or conservatorship with family or guardian if appropriate.
 A PERSONAL INFORMATION FILE  Obtain current school records including IEP and latest verification of disability, e.g.  Psycho-educational Report, and/or doctor's medical report.  Obtain an official Birth Certificate.  Obtain Med-Alert bracelet as appropriate.
Identify possible job interests, independent or supported employment. Identify high school classes you need to prepare for your job interests. Identify classes you need now to prepare for high school classes. Identify why current classes are important to meet your work goals. Complete sample applications for jobs, housing, etc. Identify goals for development of independent daily living skills.
PROBLEM SOLVING STRATEGIES  Identify possible social problems you may have in school and possible solutions.  Identify possible educational problems in school and possible solutions.  Name people who can help you solve these problems.

# **Transition Goals Checklist High School:**

# **FRESHMAN**

FIND OU	T ABOUT YOUR DISABILITY (Review these each year of high school)
	Describe rights under "Section 504" and the "ADA" (see page 11 in this guide).
	Define "disability" and "functional limitations" according to Section 504 and ADA.
	Identify your disability, functional limitations and the accommodations/services you
	want to request.
	Identify the written verification that will be needed to request services and
	accommodations as an adult.
	Obtain Med-Alert bracelet for health safety.
PLAN YO	UR GOALS FOR WORK AND INDEPENDENT LIVING
_	Identify work and independent living goals.
_	Identify your goals in high school to meet career and living goals.
Ū	
_	appropriate (should a parent/guardian also have rights over student?). If yes, begin
	process with help of social services.
	Define "Due Process" in school/workplace according to Section 504 and the ADA.
_	Attend all educational planning meetings, e.g. IEP, 504 Plan, every year.
	place at home.
	Make a file of names, addresses and phone numbers of school and agency contacts.
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<del>50</del>	<u> </u>
PLAN GO	ALS FOR WORK AND INDEDEPENDENT LIVING
	Identify daily life skills to develop before graduation.
	Identify classes to meet work goals, e.g. basic skills, technical, etc.
	Identify use of mass transit and/or begin studying for driving permit/license.
	Identify where you will live in 5 years, 10 years, 20 years, 40 years.
	Identify where you will get your income as an adult, investigate Social Security and
	Medical, if appropriate.
	Identify agencies you might use as an adult. Find out about their services and how to
	obtain them, i.e., Department of Rehabilitation (DOR), Department of Social Services,
	Regional Center.
	Invite these agencies to your IEP/504 Plan meetings.
	Investigate driver's license or California ID card.

# **JUNIOR** ☐ Identify daily life skills to develop before graduation, i.e., skills for living alone. If appropriate apply with Department of Rehabilitation for Workability or TPP services. Begin work on a resume if appropriate. You can include volunteer work. ☐ If appropriate have Regional Center at IEP to plan Habilitation Services. If appropriate, identify and plan training options in day programs after high school for both work and independent living. **SENIOR Transition Goals Checklist: OBTAIN PERMANENT IDENTIFICATION** ☐ Make sure you have either a California Identification card from the Department of Motor Vehicles or a California driver's license. ☐ Make sure you have a Med-Alert bracelet for any medical condition that might result in a seizure, unconsciousness, or unusual behaviors, i.e. diabetes, seizure disorder, Tourette Syndrome, etc. SELECT THE JOB AND/OR AGENCIES TO WHICH YOU WILL APPLY (Fall Semester) Request an application from the job/agency. Fill out the forms, make copies and submit them. ☐ Provide current written verification of your disability. This must include the name of your disability, functional limitations and accommodations you want to request. Safety is important in adult life. Make sure you know how to be safe on the job and in public. APPLY FOR SOCIAL SECURITY IF YOU CAN'T WORK If you can't work because of a disability you may qualify for Social Security and Medical benefits. ONCE YOU'VE BEEN ACCEPTED WITH AN AGENCY OR OFFERED A JOB ☐ Make an appointment to meet with a staff member at the agency or job. 1. Identify accommodations you will request and procedures to obtain them. 2. Find out how "Due Process" works at the job. Arrange for other supports not provided by agency or job.

- 1. Arrange housing, attendant care, and transportation as appropriate.
- 2. Develop a contact list for equipment repairs, interpreters for work/agency activities, and medical services, as appropriate.
- Make sure you understand acceptable behaviors.
  - 1. Learn social rules and skills for work or agency activities.

#### **INVESTIGATE COMMUNITY AGENCIES SERVING PERSONS WITH DISABILITIES**

□ Identify community agencies that provide support to persons with disabilities.
 □ Contact the Department of Rehabilitation to identify what services it offers.
 □ Identify your local disability advocacy office. Note the services it offers.
 □ Update your file of community and agency contacts with names, phone numbers and addresses.

# **Checklist for Agency Services After High School**

This checklist will assist in the application for disability support services from agencies like Regional Center, Department of Rehabilitation, Partnership with Industry, Able-Disabled Advocacy, etc.

The disability support agency usually develops a plan for service with the adult with a disability and/or their parent. Appropriate goals may be in the following areas: vocational training, job development, and independent living skills, etc.

ro app	oly for the agency's service complete the following steps:		
	APPLY TO THE DISABILITY SUPPORT AGENCY		
	Fill out an application for service. Return it to the agency office.		
	PROVIDE WRITTEN VERIFICATION OF THE DISABILITY		
	If you are graduating from high school you will need to provide:		
	1. Current IEP or 504 Plan		
	2. Current psycho-educational report and/or medical verification of disability from a professional		
	SIGN UP FOR AN ORIENTATION IF AVAILABLE		
	MAKE AN APPOINTMENT WITH COUNSELOR/CASE MANAGER		
	Make an appointment to meet with your disability support agency counsel/specialist to complete intake procedures, discuss plan development, accommodations, and transportation.		
	TO REQUEST EMPLOYMENT ACCOMMODATIONS		
	<ul> <li>Speak with Disability Support Agency to plan request.</li> <li>If recommended by agency, notify Human Resources/A.D.A. Compliance Officer at place of work to make request in writing for accommodation.</li> <li>Submit verification of disability</li> </ul>		

# **Verification of Disability**

To request services and/or accommodation, the person with the disability or parent/guardian must apply and submit verification of disability. Verification is written proof that a current disability exists. The disability must cause problems in a daily life activity. A professional in the disability related field must provide the verification. Each agency determines eligibility and if services will be provided.

#### **Application Process to Receive Disability Services**

High school students/families frequently think they are automatically eligible for services from disability support agencies. It is important to understand that this is not true. Under Section 504 of the Federal Rehabilitation Act of 1973 and the Americans with Disabilities Act of 1990, you must take the following steps:

- 1. Complete an application for services.
- 2. Formally disclose and name your disability.
- 3. Provide current written verification that:
  - **a.** names the disability.
  - **b.** identifies functional limitations or problems that the disability causes in a daily life activity, like work.
  - c. identifies reasonable accommodations.
- 4. Documentation verifying the disability must be recent and from a professional.
  - **a.** physical, health and psychological disabilities will require documentation from a physician, psychiatrist or psychologist.
  - **b.** learning disabilities and speech and language disabilities require a recent assessment that uses adult measures.

It is recommended that you contact the disability support agency office for assistance with this process.

# **Steps to Self-Advocacy**

# **Protecting Your Rights**

#### **LEGAL RIGHTS FOR ADULTS WITH DISABILITIES**

Protection of rights for people with disabilities began with the Civil Rights Act of 1964. Since then, two important laws, Section 504 of the Rehabilitation Act of 1973, and the Americans with Disabilities Act of 1990, have been enacted. What do these laws provide to you as an adult with a disability?

	Both laws prohibit discrimination solely on the basis of a disability.
	Both laws require agencies or employer to provide <i>reasonable accommodations</i> so that an adult with a disability has <i>equal opportunity</i> to take part in job training, daily living skills training, and/or employment.
RES	SPONSIBILITIES OF ADULT WITH DISABILITIES OR PARENT/GUARDIAN:
As	an adult with a disability you:
	Must identify your disability and present verification of your disability from a qualified professional to either the disability support agency or your employer.
	Must request the accommodations you want from the training program or employer and give them reasonable time to arrange the accommodations.
	Must comply with the agency or employer's code of conduct for behavior. Safety is very important in adult activities. Make sure you know how to be safe on the job and in public activities.
	Must monitor self and ask for help at the first sign of a problem.
RES	SPONSIBILITIES OF AGENCY OR EMPLOYER:
The	e disability support agency or employer:
	Must provide reasonable accommodations based on the problems the disability causes. They may not discriminate against you solely on the basis of your disability.
	Does not have to provide the accommodations you request. The agency or employer does have to negotiate reasonable accommodations. The accommodation may not cause an undue financial burden to the agency or employer.
	Does not have to alter application requirements, or change the basic nature of a training program, or a job. This policy is specifically defined in both Section 504 of the Rehabilitation Act of 1973, and the Americans with Disabilities Act of 1990.

# **Self Quiz**

#### **EVALUATING YOUR READINESS FOR LIFE AFTER HIGH SCHOOL**

College involves many new responsibilities, so you should begin now to develop skills for success. How prepared are you? Check your readiness with this list:

	<u>YES</u>	<u>NO</u>	
1.			I am self-motivated to work.
2.			I need someone to push me to continue working.
3.			I do not hesitate to ask questions in a work setting.
4.			I hesitate to ask questions when I do not know something.
5.			I arrive to work on time.
6.			I put off difficult tasks for last.
7.			My room/workstation is clean and organized.
8.			I am disorganized at work/home.
9.			I pay attention even if I am not interested.
10.			I don't listen when something is boring.
11.			I avoid arguing.
12.			I do not know the social rules for school or work.
13.			I know the social rules for school or work and have no behavior problems.
14.			I frequently don't plan my time and end up not finishing tasks.
15.			I recognize that success or failure is up to me.
16.			I believe success is a matter of luck.
17.			I have good computer/word processing skills.
18.			My computer/word processing skills are weak.
19.			Although my disability poses challenges, I seek ways to overcome them.
20.			I focus on my disability limitations and avoid challenges.
21.			I know how to explain my needs.
22.			I have trouble explaining my needs.

Check your responses. Odd number responses reflect important steps you have already taken toward success. Even number responses indicate areas you need to improve. Highlight those that need improvement and start making changes today.

# **Glossary**

<u>Accommodations</u>: Adjustments made in learning or work activities. Alternative ways to participate in school or at work. Accommodations requested must be based on the student's functional limitations.

<u>ADA: Americans with Disabilities Act of 1990</u>: A Civil Rights Law for adults that extends the protections of Section 504 to private schools and businesses.

<u>Daily Living Skills</u>: Skills needed to care for one's self, ie: health, home, transportation, money management, cooking, cleaning, work.

**<u>Disability</u>**: A structural, physical or psychological difference resulting in functional limitations that cause significant problems with learning or work.

<u>Disability Verification</u>: The written proof that a disability exists. It must be signed by a doctor or professional in the field. It names the disability and identifies functional limitations.

<u>DR: Department of Rehabilitation</u>: State agency that provides support to adults with disabilities in seeking education/training toward employment. Adult must apply and meet employment-related eligibility requirements. In high school, students with disabilities may participate in pre-job programs like Work Ability I and II, or TPP.

<u>Due Process</u>: Legal procedures that determine if a law is being followed. Every school or workplace has a procedure for Due Process. When it is believed that a legal right has been denied to an adult with a disability, the adult has the right to request a review using Due Process.

<u>Functional Limitation</u>: Identified area(s) of weakness caused by a disability. Functional limitations are used to identify reasonable accommodations in school/work. Examples of limitations include: hear, see, ability to plan, organize, remember, cope with change, etc.

<u>IDEA '97: Individuals with Disabilities Education Act of 1997</u>: Federal legislation that states the civil rights of students with disabilities in K-12. Latest version was passed in 1997.

**IEP: Individual Educational Program:** IDEA 1997 requires an annual IEP meeting to review and plan goals and objectives (Applies to K-12 ONLY).

<u>K-12</u>: The term K-12 refers to the years in school from kindergarten through the end of high school.

**<u>Learning Disability</u>**: A persistent condition of neurological dysfunction. The general characteristics include: Average to above average ability, a significant processing problem, and significant difference between ability and achievement in school.

<u>Psycho-Educational Report</u>: Reports of psycho-educational assessment results, including names of ability and achievement tests used, scaled and standard scores earned, and a statement of findings with recommendations.

**ROP:** Regional Occupational Program (see Community Resources).

<u>Self-advocacy</u>: The ability to identify and explain your needs. Students with disabilities should understand the laws that protect them and help them achieve their goals.

**Section 504**: Part of the Federal Rehabilitation Act passed in 1973 to protect the civil rights of children and adults with disabilities in schools or workplaces that receive Federal financial support.

**504 Plan**: 504 plan is used to outline accommodations and services for students with disabilities in K-12.

<u>Title VI-Civil Rights Act of 1964</u>: Prohibits discrimination based on race, color, or national origin in all employment situations involving programs or activities aided by federal funding.

<u>Title VII-Civil Rights Act Of 1964</u>: Prohibits job discrimination based on race, color, religion, sex or national origin in all employment practices: hiring, firing, promotions, compensation, and in all other terms, conditions and benefits of employment, including vacations, pensions, and seniority.

**Transition:** Here refers to passage from K-12 to work/independent living.

### **Community Resources**

The following agencies provide services to adults with disabilities. Phone numbers and addresses change over time. Please check your phone book/the internet for the most updated information.

#### **Able-Disabled Advocacy**

4283 El Cajon Blvd. Ste. 110 San Diego, CA 92105 (619) 231-5990 www.able2work.org

Education and vocational skills training

#### **Access to Independence**

8885 Rio San Diego Dr., #131 San Diego, CA 92108 (619) 293-3500 TTY (619) 293-7757 www.accesstoindependence.org

Independent living classes, advocacy, and referrals

#### Access and Crisis Line S.D. County

(888) 724-7240 TTY (619)641-6992 www.optumhealthsandiego.com or www.up2sd.org

Free, confidential support in all languages; crisis intervention; suicide prevention; referrals for mental health and/or alcohol and drug needs; referrals to other related resources

#### **Access for Infants and Mothers**

www.aim.ca.gov 1-800-433-2611

Services for pregnant women and infants

#### **Acquired Brain Injury Program**

San Diego Community College District For general information, contact Lisa Carulli Mesa College Campus (619) 388-1952

#### **Adult Education**

Escondido Adult Ed (760) 739-7300 http://escondidoadultschool-rop.org/

#### Adult Education continued...

Grossmont Adult Ed (619)588-3500; <a href="https://its2.guhsd.net/newonlinereg/">https://its2.guhsd.net/newonlinereg/</a>

San Dieguito Adult Ed (760) 753-7073 x 5102 www.sdadulted.com

Vista Adult Ed (760)758-7122 http://vasweb.vusd.k12.ca.us/

San Diego Community College District (619) 388-6983 www.sdce.edu

#### **Alcoholic Anonymous**

619-265-8762

#### **American Diabetes Association**

5060 Shoreham Place, Ste. 100 San Diego, CA 92122 (619) 234-9897 www.diabetes.org

#### **Arc of San Diego**

Main Office 3030 Market Street San Diego, CA 92102 (619) 685-1175 info@arc-sd.com www.arc-sd.com

Chula Vista Branch Starlight Center 1280 Nolan Avenue Chula Vista, CA 91911 (619) 427-7524

Services for children and adults with disabilities

### **Arthritis Foundation of San Diego**

8555 Aero Drive, Ste 200 San Diego, CA 92123 (858) 492-1090 www.arthritis.org

#### **Blind Community Center**

1805 Upas Street San Diego, CA 92103-5213 (619) 298-5021 www.bccsd.org

#### **Braille Institute**

4555 Executive Drive, Suite 100 San Diego, CA 92121 (858) 452-1111 www.brailleinstitute.org/sandiego

#### **Brain Injury Association of America**

http://www.biausa.org/ Info line: 1-800-444-6443

#### **California Kids**

(818) 755-9700 http://www.californiakids.org

Low-cost dental and medical insurance for children

#### **California Relay Service**

English -- Voice to TTY: 1-800-735-2922

TTY to voice: 1-800-735-2929

Spanish – Voice to TTY: 1-800-855-3000 TTY to Voice: 1-800-855-3000

From or to Speech to Speech (English/Spanish)

1-800-854-7784

#### **Canine Companions for Independence**

P.O. Box 4568 Oceanside, CA 92052-4568 (760) 901-4300; 1-800-572-BARK (2275) TDD (760) 901-4326 www.cci.org

Provides assistance dogs for people with disabilities

#### **Career Centers**

East County Career Center
San Diego Workforce Partnership
924 E. Main
El Cajon, CA 92020
(619) 590-3950

Metro Career Centers

Look at website to find closest center to you http://www.metrocareercenters.org/

South County Career Center
1111 Bay Blvd. Suite E
Chula Vista, CA 91911
(619) 424-1112
http://www.southsdcareercenter.com/

#### **Center for Community Counseling and Engagement**

4283 El Cajon Blvd., Ste. 215 San Diego, CA 92105 (619) 594-4918 csp.ccce@gmail.com

The Center for Community Counseling & Engagement (CCCE) is a non-profit community center providing low-cost counseling services to individuals, couples, and families in San Diego. Group and Individual therapy available. Se habla espanol.

#### Children and Adults with Attention- Deficit/Hyperactivity Disorder (CHADD)

4601 President Drive, Ste. 300 Lanham, MD 20706 www.chadd.org

San Diego branch (760) 736-1111 www.chadd.net/403

#### **Chula Vista Literacy Team Center**

South Chula Vista Library 389 Orange Avenue Chula Vista, CA 91911 (619) 585-5760

www.chulavistaca.gov/city services/community services/library/literacyteam.asp

Literacy program for English speaking adults

#### County of San Diego, CalFresh

1-866-262-9881 for application forms http://www.sdcounty.ca.gov/hhsa/programs/ssp/food\_stamps/

Food stamp program, formally known as SNAP

#### County of San Diego, California Children's Services

619-528-4000

http://www.sdcounty.ca.gov/hhsa/programs/sd/california children services/

Treats children with certain physical limitations and chronic health conditions or diseases for low or no fee

#### County of San Diego, Children, Youth and Families Behavioral Health Services

http://www.sdcounty.ca.gov/hhsa/programs/bhs/mental health services children/

Services for children and youth with emotional disorders. Provides services ranging from early intervention to residential placement.

#### **County of San Diego, Health and Human Services**

Alcohol and Drug/Mental Health Services
Access and Crisis Line
888-724-7240
Access and Crisis Line for Deaf, Hard of Hearing, and Late Deafened
(619) 641-6992

#### **County of San Diego HHSA Family Resource Center**

http://www.sdcounty.ca.gov/hhsa/programs/ssp/food stamps/family resource centers.html

Metro South Region
1130 10<sup>th</sup> Ave 690 Oxford St., #E
San Diego, CA 92101 Chula Vista, CA 91910

Resource, information, and referral center for community and government services

#### County of San Diego, Healthy San Diego

http://www.sdcounty.ca.gov/hhsa/programs/ssp/healthy\_san\_diego/

Informs persons on Medi-Cal about their health care choices.

#### County of San Diego, Parks And Recreation

5500 Overland Avenue, Suite 410 San Diego, CA 92123 858-694-3030 (office) 877-565-3600 (reservations) http://www.co.san-diego.ca.us/parks/

#### **County of San Diego, Medical Services**

1-800-587-8118

www.sdcounty.ca.gov/hhsa/programs/ssp/county medical services/

Funds medical care for uninsured, indigent adult county residents.

#### **Covered California**

https://www.coveredca.com/ 1(800) 300-1506 TTY: 1-888-889-4500

California's health care exchange

#### **Deaf Community Services**

1545 Hotel Circle South, Ste. 300 San Diego, CA 92108 (619) 398-2441 (**619) 550-3436 Video Phone** 

#### **Department Of Rehabilitation**

www.rehab.cahwnet.gov San Diego Branch 7575 Metropolitan Drive, Ste. 107 San Diego, CA 92108 (619) 767-2100

South County Branch 855 3<sup>rd</sup> Ave, Ste. 3350 Chula Vista, CA 91911 (619) 426-8720 TTY (619) 426-8781

Provides services and advocacy resulting in employment, independent living, and equality for individuals with disabilities

#### **Depression & Bipolar Support Alliance**

1-800-826-3632

http://www.dbsalliance.org/site/PageServer?pagename=urgent crisis hotline

#### **Disabled Hotline**

http://www.disabledhotline.org/

Television show and hotline focusing on the needs of the disabled community

#### Domestic Violence/Sexual Assault Crisis Line and Referral (DV Links)

(888) 385-4657

#### **Easter Seals Disability Services**

1-800-221-6827 www.easterseals.com

Services for children and adults with disabilities

#### **Employment and Community Options**

637 3<sup>rd</sup> Avenue, Ste. B Chula Vista, CA 91910 (619) 476-0809 www.communityoptions.org

Educates and empowers low-income adults with developmental disabilities

#### **Epilepsy Foundation of San Diego County**

2055 El Cajon Blvd. San Diego, CA 92104 (619) 296-0161 www.epilepsysandiego.org

# **Family PACT Client Information and Referral**

(English, Spanish, Vietnamese, Mandarin, Hmong, and Cambodian) 1(800) 942-1054 http://www.familypact.org/resources

Family planning services

#### **Goodwill Industries of San Diego County**

3663 Rosecrans Ave. San Diego, CA 92101 (619) 225-2200

South County 1105 Broadway Chula Vista, CA 91911 (619) 420-1522 www.sdgoodwill.org

Paid job training and employment services

#### **HEATH Resource Center**

2134 G Street, N.W., Suite 308 Washington, D.C. 20052-0001 www.heath.gwu.edu/

Email: AskHEATH@gwu.edu

Clearinghouse on postsecondary education for individuals with disabilities

# Heidorn Lifeline: Suicide Prevention (S.D. LGBT Center)

(619) 692-2077

#### **International Dyslexia Association**

(401) 296-0232 www.interdys.org

San Diego Branch (619) 295-3722 www.dyslexiasd.org

#### **Internet Special Education Resource**

http://www.iser.com/

Directory of special education and learning disability resources

#### **Jane Westin Center**

1045 9th Avenue San Diego, CA 92101 (619) 235-2600

Jane Westin Center is an urgent walk-in center that provides integrated, coordinated crisis services for adults 18 and older who have serious mental illness, as well as individuals with co-occurring mental health and substance disorders.

#### **Learning Ally**

1-800-221-4792 www.learningally.org

Resources and audiobooks available to members

#### **Learning Disabilities Association of America**

San Diego Branch 4550 Kearny Villa Rd. San Diego, CA 92123 (858) 467-9158 www.ldaamerica.org

#### **Mobility Solutions**

7895 Convoy Ct., Ste #11 San Diego, CA 92123 (858) 278-0591 http://mobility-solutions.com

Adaptive mobility products for children and adults

#### **Muscular Dystrophy Association**

9990 Mesa Rim Road, Ste. 100 San Diego, CA 92121 (858) 492-9792 sandiego@mdausa.org http://mda.org

#### **National Down Syndrome Society**

1-800-221-4602 http://www.ndss.org/ info@ndss.org

#### **National Institute on Deafness and Other Communication Disorders**

800-241-1044 TTY at 800-241-1055 http://www.nidcd.nih.gov/Pages/default.aspx

Health information on deafness and other communication disorders

#### **National Multiple Sclerosis Society**

12121 Scripps Summit Dr. San Diego, CA 92131 (800) 486-6762 msinfo@mspacific.org www.nationalmssociety.org

#### **National Resource Center on ADHD**

(800) 233-4050 www.help4adhd.org

#### **National Spinal Cord Injury Assoc.**

40667 Symphony Park Ln. Murrieta, CA 92562 (951) 775-2561 www.spinalcord.org

#### **National Suicide Prevention Hotline**

1-800-273-TALK Suicidepreventionlifeline.org

#### **Parents Stress Hotline**

1-800-632-8188

Confidential, toll-free helpline for parents (24 hours/7 days a week

#### Parkinson's Association of San Diego

8555 Aero Drive St 308 San Diego, CA 92123 (858) 273-6763 www.parkinsonassociation.org

#### Rady Children's Hospital

Speech-Language Pathology 8010 Frost Street, Suite 200 San Diego, CA 92123 (858) 966-5838

TTY: 858-495-7767

http://www.rchsd.org/programsservices/a-z/s-t/speechlanguagepathology/

# Regional Opportunity Program

(ROP)

6401 Linda Vista Rd, Rm 408
San Diego, CA 92111
(858) 292-3529
www.sdcoe.net/student-services/rop/Pages/default.aspx

Occupational training program

#### Resources for the Disabled, Inc.

http://www.disabilityresources.org/

Disability-related information directory

#### San Diego 211

211 or 858-300-1211

San Diego information line

#### San Diego Assistive Technology Center

6162 Mission Gorge Road, Suite F San Diego, CA 92120 (858) 278-5420 http://www.ucpsdtechcenter.org/

#### San Diego Brain Injury Foundation

3590 Camino Del Rio N San Diego, CA 92108 (619) 294-6541

# https://sdbif.org/

#### San Diego Center for the Blind and Vision Impaired

5922 El Cajon Blvd. San Diego, CA 92115 (619) 583-1542 http://www.sdcb.org/

#### San Diego Regional Center

4355 Ruffin Rd., Suite 200 San Diego, CA 92123 (858) 576-2996 info@sdrc.org http://sdrc.org/

Provides services to persons with disabilities and their family

# San Diego State University Audiology/Speech-Language Clinic

(619)594-7747 http://slhs.sdsu.edu/clinic/

Diagnostic, habilitative, and rehabilitative services for individuals who have deficits in communication due to limitations of speech, language and hearing

#### **Share the Care, Dental Initiative**

www.ShareTheCareDental.org 619-692-8858

Free and reduced cost dental care and information (no cost dental care for pregnant women and children 0-5)

#### **Social Security Administration**

1-800-772-1213 http://www.ssa.gov/

South County Office 626 L Street Chula Vista, CA 91911 1-800-772-1213

TTY: 1-800-325-0778 http://www.ssa.gov/

#### South Bay Community Services 24hr Hotline & Services (DV and Social Services)

1-800-640-2933

http://southbaycommunityservices.org

#### **Social Security Administration**

1-800-772-1213

http://www.ssa.gov/

South County Office 626 L Street Chula Vista, CA 91911 1-800-772-1213 TTY: 1-800-325-0778

http://www.ssa.gov/

#### **Southeast Mental Health Center**

3177 Ocean View Blvd. San Diego, CA 92113 (619) 595-4400

#### Student Disability Services San Diego State University

San Diego, CA 92182 (619) 594-6473

sdsinfo@mail.sdsu.edu http://go.sdsu.edu/student affairs/sds/Default.aspx

#### **Suicide Prevention and Support**

1-888 724-7240 or 9-1-1

http://www.up2sd.org/find-help/resources/suicide-prevention-and-support

#### Transportation

San Diego Metropolitan Transit System (MTS): (619) 233-3004 or 511

Lift (North County): (760) 726-1111

#### **United Cerebral Palsy of San Diego County**

8525 Gibbs Drive, #209 San Diego, CA 92123 (858) 571-7803 info@ucpsd.org http://ucpsd.org/

# Notes